

## Financial Abuse of Older Adults: Recognize, Review and Respond

(EMP-LVF-FAOAE01-ELR)

*Financial Abuse of Older Adults: Recognize, Review and Respond* is an in-depth look at how older members can become victims of financial abuse by family members, trusted friends or caregivers. True-to-life video scenarios show examples of how the credit union can help.

The training program will increase your ability to recognize financial abuse, review your options and respond in constructive ways. The course, developed by Tamlo International Inc., explores topics based on abuse of assets, credit and Power of Attorney. It ends with a short test and includes downloadable reference material as well as links to federal, provincial and local services.

### Upon successful completion of the course, participants are able to:

- Recognize situations in which older credit union members are being financially abused.
- Identify the type and method of financial abuse in each situation.
- Report the financial abuse to a supervisor or manager.
- Select an appropriate response to the financial abuse.
- Inform the member of the options available to alleviate the financial abuse.
- Provide the member with a list of appropriate community resources.
- Demonstrate knowledge of the credit union's legal and ethical limits in reporting and responding to financial abuse.
- Monitor the outcome of the member's situation.

### About Tamlo International Inc.

TAMLO® designs and distributes highly engaging, fully interactive online training programs on anti-money laundering and counter-terrorist financing. For more information, visit [www.tamlo.com](http://www.tamlo.com).

### [Register now](#)

<b>Duration</b>	45 minutes, including completion of the assessment
<b>Audience</b>	All credit union employees
<b>Features</b>	<ul style="list-style-type: none"> <li>• Three highly engaging videos filmed at a credit union in Manitoba</li> <li>• Scenarios that are often faced by credit unions</li> <li>• Provincial reference material</li> </ul>
<b>Benefits</b>	<ul style="list-style-type: none"> <li>• Cost-effective and efficient training</li> <li>• Provides 24/7 access to knowledge and information</li> </ul>
<b>More Information</b>	For help with registration or any questions, contact Client Solutions at 1.888.367.1386 or <a href="mailto:clientsolutions@cusource.ca">clientsolutions@cusource.ca</a>